



# ISO 22301

## Business continuity and/or its rapid recovery



### MOTIVATION AND BENEFITS

Thanks to the systematic management approach, **Business Continuity Management (BCM)** helps to prevent disruptive incidents from occurring, i.e. the disruption of an organization's delivery capacity. If this worst-case scenario occurs, after all, the BCM helps to reduce the impacts of the incident and enables the organization to rapidly and systematically regain the capability to continue delivery of products or services at acceptable predefined levels.

Organizations with a certified Business Continuity Management System will, if necessary, be capable of restarting the disrupted or impaired processes much more rapidly than companies without BCM and thus strengthen their resilience.

Our highly interlinked and globalized economy requires supply chains that are more and more reliable and free from disruptions. Even if only part of the supply chain sees disruptive incidents, this can be hazardous for a whole group of companies. BCM helps to systematically guarantee that the critical business processes are identified and analyzed. Based upon analysis and prioritization, the processes will be shaped as to prevent occurrence of unplanned disruptions in advance and make it possible to overcome disruptions as rapidly as possible.

The focus of ISO 22301 is on systematically developing organizations in order to avoid disruptive incidents and, if this is not possible, ensure rapid recovery of delivery capacity. ISO 22301 can be very well combined with the ISO 9001, ISO 14001 as well as with the ISO 45001 (formerly OHSAS 18001), all standards being based upon Annex SL.

### OBJECTIVES

The Business Continuity Management System is aimed at enabling organizations to

- protect themselves from disruptive incidents;
- reduce the probability of their occurrence;
- prepare for such incidents;
- systematically respond to them; and
- rapidly recover from them whenever they occur.

### TARGET GROUP

- All companies and organizations
- Persons responsible for production and/or service provision
- Quality systems managers
- Risk managers
- Safety experts
- Persons responsible for purchasing and procurement

### REQUIREMENTS

The key features of the standard are formed by BIA (Business Impact Analysis) as well as elaborating and practicing business continuity plans (incident, disruption, emergency, crisis).

BIA can be understood as being a process of analyzing activities and the effect that a business disruption might have upon them. The basis for this are in the broadest sense knowledge of the interrelations and interactions between the processes and the risk-based approach in the context of the organization.





## CERTIFICATION

Accredited certification acc. to ISO 22301.

## OTHER RELEVANT STANDARDS

ISO 9001, ISO 14001, ISO 45001, ISO 55001, ISO 41001, ISO 39001, ISO 31000

## QUALITY AUSTRIA – WHO WE ARE

We are the leading Austrian contact for the Integrated Management System, based on quality, environmental and OH&S (occupational health and safety) management, and the topic of business excellence. Our main focuses are system and product certification, training and personal certification. We are accredited by Accreditation Austria for system, product as well as personal certification and have many international registrations and accreditations. Furthermore, we present the Austrian Excellence Award together with the BMWA (Federal Ministry for Economy and Economy) and award the Austria Quality Seal.

Additionally, we organize several forums and conferences and have issued numerous publications. We participate actively in standardization bodies and international networks such as EOQ, IQNET and EFQM. We cooperate with some 50 partner and member organizations worldwide and thus ensure the facilitation of global know-how.

Having more than 1.000 auditors, trainers, assessors and technical experts all over the world, we ensure the successful implementation of standards and regulations within the organizations and provide sector and product specific knowledge with a very high focus on practical relevance. More than 10.000 customers in approx. 30 countries and over 6.000 annual participants in our trainings benefit from the long-standing expertise of our organization. We adapt our offer according to our clients' needs and support them in achieving their long-term goals!



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