



Air Traffic Management: EC 550/2004

Provision of Air Navigation Services in the Single European Sky



MOTIVATION AND BENEFITS

When issuing the Commission Regulation 550/2004, the European Union prescribed requirements for the provision of air navigation services in the single European sky (service provision regulation).

Article 3 of this regulation allows the National Supervisory Authorities (NSA) to delegate full or parts of inspections and surveys referred to tasks defined in article 2 of this regulation to qualified entity.

These inspections and surveys are based on article 6 (Common Requirements). The requirements are put into force with the Commission Regulations EU 2017/373 and EU 2019/317 which define the common requirements for the provision of air navigation services.

Additionally, air navigation service providers who have inspections and surveys performed directly by the NSA may use the competence of recognised organisations within their internal audit system to show compliance with the common requirements.

As scope of requirements has been extended from finance to safety and security and service quality, a team of competent auditors is required. All auditors accredited for SES CR have ANS and completed the auditor competence programme, which is surveyed by the Austrian Federal Ministry for Climate Action, Environment, Energy, Mobility, Innovation and Technology.

The comprehensive experience of Quality Austria in the field of ISO 9001 certification (quality management), EN 9100 (aviation), ISO 14001 (environmental management – emergency preparedness and response), ISO 45001 (formerly OHSAS 18001), ISO 20000 (IT-Service) and ISO 27001 (IT-Security) ensures optimum use of synergies from the certification of these management systems, which can be integrated into the SES inspection survey.

OBJECTIVES

- ensuring safe and efficient provision of air navigation services
- providing the basis for the certification of air navigation service providers as delegated by through the National Supervisory Authority
- allowing the compliance with article 6 of EC 550/2004 for NSAs

TARGET GROUP

- all National Supervisory Authorities of the EU member states
- aviation authorities of non-EU member states, who are willing to use SES CR in national legislation
- air navigation service providers, where inspections and surveys are performed by the NSA itself

CRITERIA

Based on the guidance material developed by Eurocontrol in the SESIS programme, audit rules and checklists have been developed to provide a documented evidence of compliance to the full set of requirements laid down in EU 2017/373.





ACCREDITATION

Acc. to the Austrian Federal Law Gazette, 182nd Regulation, which was published on 4th May 2006, Quality Austria - Trainings, Zertifizierungs und Begutachtungs GmbH is accredited for certifying organizations and by issuing BMK GZ 53.803/0005-II/L1/2006 on 12th September 2006, the Austrian Federal Ministry for Climate Action, Environment, Energy, Mobility, Innovation and Technology granted recognition to Quality Austria acc. to EU550/2004 Annex 1.

OTHER RELEVANT STANDARDS

ISO 9001, ISO 14001, ISO 45001 (formerly OHSAS 18001), EN 9100, ISO 31000, ISO 20000, ISO 27001

QUALITY AUSTRIA – WHO WE ARE

We are the leading Austrian contact for the Integrated Management System, based on quality, environmental and OH&S (occupational health and safety) management, and the topic of business excellence. Our main focuses are system and product certification, training and personal certification. We are accredited by the Federal Ministry for Digital and Economic Affairs (BMDW) for system, product as well as personal certification and have many international registrations and accreditations. Furthermore, we present the Austrian Excellence Award together with the BMDW and award the Austria Quality Seal.

Additionally, we organize several forums and conferences and have issued numerous publications. We participate actively in standardization bodies and international networks such as EOQ, IQNet and EFQM. We cooperate with some 50 partner and member organizations worldwide and thus ensure the facilitation of global know-how.

Having more than 1.000 auditors, trainers, assessors and technical experts all over the world, we ensure the successful implementation of standards and regulations within the organizations and provide sector and product specific knowledge with a very high focus on practical relevance. More than 10.000 customers in approx. 30 countries and over 6.000 annual participants in our trainings benefit from the long-standing expertise of our organization. We adapt our offer according to our clients' needs and support them in achieving their long-term goals!



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