

EOQ personal certificates

The European Organization for Quality (EOQ) has introduced an umbrella organization of national quality associations of all European countries a scheme for the qualification, registration and certification of persons. This scheme was approved by the **EOQ members** and is supported by the European Commission. The increased promotion of improvements in all aspects of modern management is part of the tasks of the EOQ in order to strengthen the European economic system.

The European harmonized guidelines for the registration and certification of qualified personnel are divided into the following qualification areas:

- **EOQ Quality Personnel**
- **Specific Sectors**
- **General Competency**

The corresponding EOQ certificates are awarded by the EOQ through the national member, who must be accredited. According EOQ Recognition Certificate Quality Austria is authorized as the only organization in Austria to implement the harmonized European training concept.

Basic requirements for EOQ Certificates for Individuals

Certificate EOQ Quality Operator

- Valid **qualityaustria** certificate „Quality Operator“

The certificate is valid for **5 years** and can be prolonged upon application.

Certificate EOQ Quality Assistant

- Valid **qualityaustria** certificate „Quality Assistant“

The certificate is valid for **5 years** and can be prolonged upon application.

Certificate EOQ Quality Management Representative

- Valid **qualityaustria** certificate „Quality Management Representative“
- Completion of secondary education (general higher education or vocational higher education, completion of apprenticeship) – relevant professional workplace experience lasting for at least **four years** will be recognized as being equivalent.
- Compliance with the enclosed and signed Code of Professional Conduct

This Certificate is valid **3 years** and can be prolonged upon application.

Certificate EOQ Quality Management Representative Junior

- Valid **qualityaustria** certificate „Quality Management Representative Candidate“

This certificate is valid for **6 years** and cannot be prolonged.

Certificate EOQ Quality Manager

- Valid **qualityaustria** certificate „Quality Systems Manager“
- Graduation from a university or vocational higher education; relevant professional workplace experience lasting for at least **eight years** will be recognized as being **equivalent** (six years professional experience in case of completion of an apprenticeship or completion of general higher education)
- Compliance with the enclosed and signed Code of Professional Conduct

This Certificate is valid **3 years** and can be prolonged upon application.

Certificate EOQ Quality Manager Junior

- Valid **qualityaustria** certificate „Quality Systems Manager Candidate“

This Certificate is valid **6 years** and cannot be prolonged.

Certificate EOQ Environmental Management Representative

- Valid **qualityaustria** certificates „Environmental Management Representative“
- Completion of secondary education (general higher education or vocational higher education, completion of apprenticeship) – relevant professional workplace experience lasting for at least **four years** will be recognized as being equivalent.
- Compliance with the enclosed and signed Code of Professional Conduct

This Certificate is valid **3 years** and can be prolonged upon application.

Certificate EOQ Environmental Management Representative Junior

- Valid **qualityaustria** certificate „Environmental Management Representative Candidate“

This certificate is valid for **6 years** and cannot be prolonged.

Certificate EOQ Environmental Manager

- Valid **qualityaustria** certificate „Environmental Systems Manager“
- Graduation from a university or vocational higher education; relevant professional workplace experience lasting for at least **eight years** will be recognized as being **equivalent** (six years professional experience in case of completion of an apprenticeship or completion of general higher education)
- Compliance with the enclosed and signed Code of Professional Conduct

This Certificate is valid **3 years** and can be prolonged upon application.

Certificate EOQ Environmental Manager Junior

- Valid **qualityaustria** certificate „Environmental Systems Manager Candidate“

This certificate is valid for **6 years** and cannot be prolonged.

Certificate EOQ Occupational Health and Safety Management Representative

- Valid **qualityaustria** certificates „Occupational Health and Safety Management Representative“
- Completion of secondary education (general higher education or vocational higher education, completion of apprenticeship) – relevant professional workplace experience lasting for at least **four years** will be recognized as being equivalent.
- Compliance with the enclosed and signed Code of Professional Conduct

This Certificate is valid **3 years** and can be prolonged upon application.

Certificate EOQ Occupational Health and Safety Management Representative Junior

- Valid **qualityaustria** certificate „Occupational Health and Safety Management Representative Candidate“

This certificate is valid for **6 years** and cannot be prolonged.

Certificate EOQ Occupational Health and Safety Manager

- Valid **qualityaustria** certificate „Occupational Health and Safety Systems Manager“
- Graduation from a university or vocational higher education; relevant professional workplace experience lasting for at least **eight years** will be recognized as being **equivalent** (six years professional experience in case of completion of an apprenticeship or completion of general higher education)
- Compliance with the enclosed and signed Code of Professional Conduct

This Certificate is valid **3 years** and can be prolonged upon application.

Certificate EOQ Occupational Health and Safety Manager Junior

- Valid **qualityaustria** certificate „Occupational Health and Safety Systems Manager Candidate“

This certificate is valid for **6 years** and cannot be prolonged.

Certificate EOQ Integrated Quality, Environmental and Occupational Health and Safety System Manager

- Valid **qualityaustria** certificate „Manager for the Integrated Management System“
- Graduation from a university or vocational higher education; relevant professional workplace experience lasting for at least **eight years** will be recognized as being **equivalent** (six years professional experience in case of completion of an apprenticeship or completion of general higher education).
- Compliance with the enclosed and signed Code of Professional Conduct

This Certificate is valid **3 years** and can be prolonged upon application.

Certificate EOQ Quality Auditor / Occupational Health and Safety Auditor / Environmental Auditor / Social Responsibility Auditor

- Valid **qualityaustria** certificate „Auditor Quality Management Systems, Auditor Occupational Health and Safety Management Systems, Auditor Environmental Management Systems or Auditor Sustainability and ESG Management“
- Compliance with the enclosed and signed Code of Professional Conduct

This Certificate is valid **3 years** and can be prolonged upon application.

Certificate EOQ Quality Auditor / Occupational Health and Safety Auditor / Environmental Auditor Junior

- Valid **qualityaustria** certificate „ Auditor Quality Management Systems Candidate, Auditor Occupational Health and Safety Management Systems Candidate or Auditor Environmental Management Systems Candidate“

These certificates are valid for **6 years** and can be prolonged upon application.

Certificate EOQ Quality Lead Auditor / Occupational Health and Safety Lead Auditor / Environmental Lead Auditor / EOQ Food Safety Auditor

- Valid **qualityaustria** certificate „Lead Auditor Quality Management Systems, Lead Auditor Occupational Health and Safety Management Systems, Lead Auditor Environmental Management Systems or Lead Auditor Quality Management Systems with Focus on Food Safety“
- Compliance with the enclosed and signed Code of Professional Conduct

This Certificate is valid **3 years** and can be prolonged upon application.

Certificate EOQ Process Manager

- Valid **qualityaustria** certificate “Process Manager“
- Graduation from a university or vocational higher education; relevant professional workplace experience lasting for at least **eight years** will be recognized as being **equivalent** (six years professional experience in case of completion of an apprenticeship or completion of general higher education)
- Evidencing at least **six-year** of workplace experience, with at least **2 years** in the position with leadership and/or management responsibilities.

This Certificate is valid **3 years** and can be prolonged upon application.

Certificate EOQ Quality Management Representative in Healthcare

- Valid **qualityaustria** certificate „Quality Management Representative in Healthcare“
- Completion of secondary education (general higher education or vocational higher education, completion of apprenticeship) – relevant professional workplace experience lasting for at least **four years** will be recognized as being equivalent.
- Compliance with the enclosed and signed Code of Professional Conduct

This Certificate is valid **3 years** and can be prolonged upon application.

Certificate EOQ Quality Management Representative in Healthcare Junior

- Valid **qualityaustria** certificate „Quality Management Representative in Healthcare Candidate“
This certificate is valid for **6 years** and cannot be prolonged.

Certificate EOQ Quality Manager in Healthcare

- Valid **qualityaustria** certificate “Quality Systems Manager in Healthcare”
 - Graduation from a university or vocational higher education; relevant professional workplace experience lasting for at least **eight years** will be recognized as being **equivalent** (six years professional experience in case of completion of an apprenticeship or completion of general higher education)
 - Compliance with the enclosed and signed Code of Professional Conduct
- This Certificate is valid **3 years** and can be prolonged upon application.

Certificate EOQ Quality Manager in Healthcare Junior

- Valid **qualityaustria** certificate „Quality Systems Manager in Healthcare Candidate“
This certificate is valid for **6 years** and cannot be prolonged.

Certificate EOQ Social Responsibility Manager

- Valid **qualityaustria** certificate „Sustainability and ESG Manager“
 - Graduation from a university or vocational higher education; relevant professional workplace experience lasting for at least **eight years** will be recognized as being **equivalent** (six years professional experience in case of completion of an apprenticeship or completion of general higher education)
 - Evidencing **four-year** practical workplace experience, with at least **2 years** in the specific field of **social responsibilities related issues**
 - Compliance with the enclosed and signed Code of Professional Conduct
- This Certificate is valid **3 years** and can be prolonged upon application.

Certificate EOQ TQM Assessor

- Valid **qualityaustria** certificate „**qualityaustria** Corporate Quality Assessor (Excellence)“
 - Compliance with the enclosed and signed Code of Professional Conduct
- This Certificate is valid **3 years** and can be prolonged upon application.

Certificate EOQ Food Safety Manager

- Valid **qualityaustria** certificate „Quality Systems Manager (with focus on Food Safety)“
 - Graduation from a university or vocational higher education; relevant professional workplace experience lasting for at least **eight years** will be recognized as being **equivalent** (six years professional experience in case of completion of an apprenticeship or completion of general higher education)
 - Evidencing **four-year** practical workplace experience in the food sector, with at least **2 years** in implementing or managing HACCP Systems and/or Food Safety Management Systems.
- This Certificate is valid **3 years** and can be prolonged upon application.

Certificate EOQ Food Safety Manager Junior

- Valid **qualityaustria** certificate „Quality Systems Manager with Focus on Food Safety Candidate“
This certificate is valid for **6 years** and cannot be prolonged.

Certificate EOQ Laboratory Quality Manager

- Valid **qualityaustria** certificate „Laboratory Quality Assurance Manager“
- Graduation from a university or vocational higher education; relevant professional workplace experience lasting for at least **eight years** will be recognized as being **equivalent** (six years professional experience in case of completion of an apprenticeship or completion of general higher education)
- Compliance with the enclosed and signed Code of Professional Conduct

This Certificate is valid **3 years** and can be prolonged upon application.

Certificate EOQ Laboratory Assessor

- Valid **qualityaustria** certificate “Laboratory Assessor “
- Graduation from a university or vocational higher education; relevant professional workplace experience lasting for at least **eight years** will be recognized as being **equivalent** (six years professional experience in case of completion of an apprenticeship or completion of general higher education)
- Compliance with the enclosed and signed Code of Professional Conduct

This Certificate is valid **3 years** and can be prolonged upon application.

Certificate EOQ Risk Manager

- Valid **qualityaustria** certificate „Risk Manager“ or “Risk Manager in the Railway industry“
- Graduation from a university or vocational higher education; relevant professional workplace experience lasting for at least **eight years** will be recognized as being **equivalent** (six years professional experience in case of completion of an apprenticeship or completion of general higher education)
- Evidencing at least **two-years** of workplace experience
- Compliance with the enclosed and signed Code of Professional Conduct

This Certificate is valid **3 years** and can be prolonged upon application.

Certificate EOQ Risk Managers in Healthcare

- Valid **qualityaustria** certificate “Risk Manager in Healthcare“
- Graduation from a university or vocational higher education; relevant professional workplace experience lasting for at least **eight years** will be recognized as being **equivalent** (six years professional experience in case of completion of an apprenticeship or completion of general higher education)
- Evidencing at least **two-years** of workplace experience
- Compliance with the enclosed and signed Code of Professional Conduct

This Certificate is valid **3 years** and can be prolonged upon application.